

A man with a beard and mustache, wearing a black baseball cap with a white logo and a black jacket, is looking out of a vehicle window. The background is a bright blue sky. The text "INTERNATIONAL" is overlaid on the left side of the image.

◀▶ INTERNATIONAL

SERVICE
CONTRACTS

DELIVERING CONFIDENCE FOR THE ROAD AHEAD.

International strives to provide the best ownership experience in the business. That's why we offer innovative, comprehensive, flexible service contracts, designed to keep your vehicles healthy and productive while bringing you peace of mind.

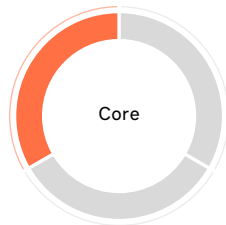
SOLUTIONS THAT DELIVER

- Greater uptime/fewer days out of service
- Optimized vehicle performance, efficiency, and reliability
- Financial flexibility with the ability to capitalize maintenance costs
- Lower total cost of ownership plus higher vehicle residual value



STAYING AHEAD OF THE CURVE.

Staying on top of regular maintenance is the best way to make sure your equipment is ready to get to work. Having work performed by specially trained technicians with genuine International parts and fluids is the best way to ensure your vehicle is in peak condition for the road ahead. And with our proactive service planning model, you can rest assured your vehicle's needs are being monitored all the time, freeing you and your team to focus on growing your business.



CORE SERVICE CONTRACT FEATURES:

Planned Maintenance

Consistent, reliable, high-quality work across the industry's largest service network in North America, including all required maintenance and multi-point inspections.

Proactive Service Planning

Our team will use remote health and performance data to monitor your vehicle, notify you when required service intervals are approaching, and work with you to schedule a service visit at a time and location that minimizes disruption to your operations.

Service Event Orchestration

We have dedicated resources focused on managing and expediting service and repairs, including coordination of technical and field support, expediting parts shipments, and more. We will keep you informed of service events with timely communication and service progress updates throughout your service visit.



KEEP ALL CYLINDERS FIRING.



The International® S13® Integrated Powertrain offers exceptional levels of performance and efficiency. Protect your vehicle's most essential vehicle components with powertrain coverage that includes major engine and aftertreatment components, transmission and clutch, your DEF system, and more.

FULL COVERAGE FOR FULL CONFIDENCE.

When your business always comes first, you leave nothing to chance. That's why we offer the Complete Service Contract, which includes maintenance and service, powertrain coverage, and non-powertrain coverage. With protection of components including HVAC, alternator, suspension, brake systems, and more, you'll have peace of mind that your entire vehicle is covered for as long as you need it.



NON-POWERTRAIN COVERAGE INCLUDES:

Cooling and HVAC
Starter / Alternator / Electrical
Suspension and Steering
Axles / Propshaft / Frame and Bumper
Braking and Fuel Systems



ONLY WHAT YOU NEED. NOTHING YOU DON'T.

Our coverage plans are designed to help protect your investment for years down the road with coverage tailored to the specific needs of your business.

INTERNATIONAL SERVICE CONTRACTS

For Vehicles Equipped with The International S13 Integrated Powertrain

		Complete (Best Value)	Extended	Core
Maintenance and Service	Planned Maintenance	✓	✓	✓
	Multi-Point Inspection	✓	✓	✓
	Proactive Service Planning and Scheduling	✓	✓	✓
	Customer Notifications	✓	✓	✓
	Service Event Orchestration	✓	✓	✓
Powertrain Coverage*	Engine and Aftertreatment	✓	✓	
	DEF System	✓	✓	
	Transmission and Clutch	✓	✓	
Non-Powertrain Coverage*	Cooling and HVAC	✓		
	Starter / Alternator / Electrical	✓		
	Suspension and Steering	✓		
	Axles / Propshaft / Frame and Bumper	✓		
	Braking and Fuel Systems	✓		
Towing Coverage		Optional	Optional	Optional

Coverage Term Options for LT and RH Series

- 3 Years / 300,000 Miles
- 4 Years / 400,000 Miles
- 5 Years / 500,000 Miles

Coverage Term Options for HX Series

- 3 Years / 300,000 Miles
- 4 Years / 100,000 Miles
- 5 Years / 100,000 Miles
- 5 Years / 300,000 Miles
- 5 Years / 500,000 Miles

Coverage Term Options for HV Series

- 3 Years / 100,000 Miles
- 4 Years / 150,000 Miles
- 5 Years / 200,000 Miles
- 5 Years / 350,000 Miles

Not all businesses have the same coverage requirements. Choose the package and term that suit your needs.

*Ask your dealer for details on complete component and systems coverages.



All plans include:

- Guaranteed \$0 deductible, 100% parts and labor coverage, and NO claim maximums
- Monthly terms and mileage combinations that fit their needs and budget
- The industry's most extensive service network in North America



ELECTRIC VEHICLE SUPPORT

International® is a leader in helping fleets make the shift to the zero emissions future and we're committed to guiding you through every step, from assessing needs to planning charging infrastructure. Our Complete Service Contract for electric vehicles is tailored to the specific needs of EVs, to give you complete assurance your vehicles remain cared for and protected.

Plans include:



Full planned maintenance coverage, including high-voltage components, wear components, and chassis



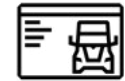
Proactive service communication and planned maintenance scheduling



Work performed by highly skilled technicians certified on our electric vehicle powertrain



Zero-deductible extended service contract coverage with no claims maximums



Advanced remote diagnostics and EV analytics reports

COMPLETE SERVICE CONTRACTS FOR ELECTRIC VEHICLES

		International® eMV™ Series Models	IC Bus® Electric CE™ Series Models
Maintenance and Service	Planned Maintenance	✓	✓
	Wear Items	✓	optional
	Multi-Point Inspection	✓	✓
	Proactive Service Planning and Scheduling	✓	✓
	Customer Notifications	✓	✓
	Service Event Orchestration	✓	✓
Repair Coverage	High-Voltage Battery - Workmanship + SOH	✓	✓
	ePowertrain	✓	✓
	Chassis	✓	✓
Towing Coverage	\$1,100 Per Covered Incident	✓	✓
Connected	My International	✓	✓
	High-Voltage Battery Monitoring	✓	✓
	Premium EV Reports	✓	✓



SERVICE CONTRACT PAYMENT PROGRAM.

Invest your hard-earned dollars in peace of mind. There's an International® Financial payment program for Complete, Extended, and Core International Service Contracts with no finance cost.

- No finance cost: A traditional lending approach would add the price of services, such as extended powertrain coverage, to the price of the vehicle, and finance interest would be charged on the total amount. With the Payment Program, there is no finance cost for Complete, Extended, and Core International Service Contracts, providing significant savings
- Known and predictable cost per mile for planned maintenance and service
- A stable monthly payment over the term can eliminate unplanned maintenance and repair expenses, easing cashflow for your business
- Single monthly invoice, which can be included with the vehicle finance invoice
- Well-maintained vehicles with maintenance records typically sell at a higher price, putting more money into your pocket when you sell the vehicle. Well-maintained vehicles typically sell faster as well
- Often lower payments for qualified International Financial Fair Market Value (FMV) lease customers
- The Payment Program is available for a wide variety of products, including new and used International® LT®, RH™, HX®, HV™ Series Trucks powered by the industry-leading International® S13® Integrated, International eMV™ Series, and IC Bus® Electric CE™ Series

Contact your local International or IC Bus dealer to learn more about the Payment Program, exclusively available for International Financial financed vehicles.

International Financial services are provided by Navistar Financial Corporation.

Find out more at
[international.com](https://www.international.com)



Note: The information and conclusions contained herein are believed to be correct at time of publication, but do not necessarily apply to similar vehicles with different specifications or with production dates after the production of this publication. Vehicles with different specifications or later dates of production may yield different results. Vehicle specifications are subject to change without notice. TAD24019 11/2024 ©2024 International Motors, LLC. All rights reserved. All marks are trademarks of their respective owners.